



## **Ivanti Connect Secure Release Notes**

**22.8R2.1**

---

## **Copyright Notice**

This document is provided strictly as a guide. No guarantees can be provided or expected. This document contains the confidential information and/or proprietary property of Ivanti, Inc. and its affiliates (referred to collectively as "Ivanti") and may not be disclosed or copied without prior written consent of Ivanti.

Ivanti retains the right to make changes to this document or related product specifications and descriptions, at any time, without notice. Ivanti makes no warranty for the use of this document and assumes no responsibility for any errors that can appear in the document nor does it make a commitment to update the information contained herein. For the most current product information, please visit [www.ivanti.com](http://www.ivanti.com).

Copyright © 2025, Ivanti, Inc. All rights reserved.

Protected by patents, see <https://www.ivanti.com/patents>.

---

# Contents

---

|                                  |           |
|----------------------------------|-----------|
| <b>Revision History</b>          | <b>4</b>  |
| <b>What's New</b>                | <b>5</b>  |
| <b>Introduction</b>              | <b>7</b>  |
| <b>Noteworthy Information</b>    | <b>8</b>  |
| <b>Unsupported Features</b>      | <b>10</b> |
| <b>Caveats</b>                   | <b>11</b> |
| <b>Upgrade and Migration</b>     | <b>12</b> |
| Upgrade Path                     | 12        |
| Configuration Migration Path     | 12        |
| <b>Support and Compatibility</b> | <b>14</b> |
| Hardware Platforms               | 14        |
| Virtual Appliance Editions       | 14        |
| <b>Resolved Issues</b>           | <b>15</b> |
| <b>Known Issues</b>              | <b>17</b> |
| <b>Documentation</b>             | <b>28</b> |
| Technical Support                | 28        |

# Revision History

The following table lists the revision history for this document:

| Document Revision | Date          | Description   |
|-------------------|---------------|---|
| 2.0               | November 2025 | Updated What's new, Noteworthy Info, and Resolved issue for 22.8R2.1. |
| 1.0               | July 2025     | First version for 22.8R2.   |

# What's New

## Version 22.8R2.1

| Product Version | Build |
|-----------------|-------|
| ICS 22.8R2.1    | 16479 |
| ISAC 22.8R4     | 38767 |
| Default ESAP    | 4.3.8 |

## New Features

This release includes [resolved issues](#) from 22.8R2 and features from [22.7R2.10](#). There are no new ICS features in this release.

## Version 22.8R2

| Product Version | Build |
|-----------------|-------|
| ICS 22.8R2      | 14015 |
| ISAC 22.8R2     | 33497 |
| Default ESAP    | 4.3.8 |

## New Features

- **Secure Boot with TPM/vTPM:** The Secure Boot feature offers protection against unauthorized bootloader and kernel images, malware, and rootkits, and ensures compliance with security by design principle while improving boot time. For more information, see [Secure Boot with TPM/vTPM](#).
- **Rotate Internal Storage Key:** This process encrypts sensitive information like passwords when storing them internally and ensures the encryption key is unique and random for every ICS instance, see [Rotate Internal Storage Key](#).

- **Security Enhanced WAF Operation:** This feature protects Connect Secure gateway web applications by filtering and monitoring HTTP traffic, preventing attacks such as SQL injection, cross-site scripting (XSS), and other web exploits, see [Configuring Web Application Firewall UI](#) and [Security Enhanced WAF Operation console](#).
- **Shared Secret key:** This feature configures a Shared Secret for each source/target pair at time of creation of Push Config Target, see [Configuring Targets](#).
- **Password key Generation:** New API's introduced to generate and fetch the password key, see [APIs](#).
- **Next Generation Web server:** The Next Generation Web Server has been developed to enhance the performance and scalability of web server infrastructure, see [Next Generation Web Server](#). Web server logs are implemented for web-related event codes with debug severity, see [Using the Debug Log](#).
- **SELinux Security Policy:** The ICS system provides an Enforcing only SELinux capability, ensuring that even the root user or admin cannot switch SELinux to permissive mode without rebooting the system, See [SELinux Security Policy](#).
- **Verbose Log:** Administrators can toggle SELinux verbose logging to control the detail level of SELinux-related logs, see [SELinux Verbose Log](#).

# Introduction

Ivanti Connect Secure (ICS) is a next generation Secure access product, which offers fast and secure connection between remote users and their organization's wider network. Ivanti Connect Secure modernizes VPN deployments and is loaded with features such as new end user experience, increased overall throughput and simplified appliance management.

This document contains information about what is included in this software release: supported features, fixed Issues, upgrade path, and known issues. If the information in the release notes differs from the information found in the documentation set, follow the release notes.

These are cumulative release notes. If a release does not appear in this section, then there is no associated information for that release.

# Noteworthy Information

## 22.8R2.1

- Feature parity with ICS release [22.7R2.10](#) and [22.7R2.9](#).
- After a node joins the cluster, it may take up to 60 seconds for the correct VIP owner to be reflected. This delay ensures accuracy in cluster state reporting.
- The External ICT package introduced with the ICS 22.8R2.1 release is not compatible with previous versions of ICS, due to changes made for SELinux inclusion. New releases after 22.8R2.1 will remain compatible with 22.8R2.1, but cannot be used with older ICS versions. For more info refer [KB](#).
- The option to disable Web Application Firewall (WAF) and the Next Generation Web Server (Nginx) has been removed. WAF will now run continuously on ICS, ensuring protection. For more info refer [KB](#).
- Upgrading from 22.8R2 to 22.8R2.1 on hardware appliances ensures that the factory reset partition is updated along with the active partition. For more information, see [KB](#).
- A secure-by-default configuration change is introduced to enable the host header validations on fresh deployment/upgrade in this release. To ensure successful hostname-based requests, administrators must provision certificates with appropriate Subject Alternative Name (SAN) entries matching all intended host header values.
- This release includes important security enhancements as part of our ongoing commitment to secure-by-design. Ivanti encourages customers to upgrade to this latest version.
- Added validation checks to verify the file-type in `/api/v1/system/maintenance/upgrade`, when passing the file to the API. Modify your scripts to include the file-type as `'application/octet-stream'`.

Code snippet for python provided by Postman App.

```
import requests

url = "https://<ICS-IP>/api/v1/system/maintenance/upgrade"

payload = {}
files=[
    ('file',('package.pkg',open
    ('/C:/Users/qa1/Downloads/<package.pkg>', 'rb'),'application/octet-stream'))
]
```



```
headers = {  
    'Authorization': '.....'  
}  
  
response = requests.request("POST", url, headers=headers, data=payload, files=files)  
  
print(response.text)
```

## 22.8R2

- Security hardening features are not supported on IPS.
- The checkbox under the option **Booting Options on Integrity Check Failure** at **System > Configuration > Security > Miscellaneous** becomes irrelevant. Boot time integrity checks performed by SecureBoot will stop the system booting if failure is detected.
- Enable **Prevent System Overload** to proactively protect your Connect Secure infrastructure from heavy load or resource spikes. This is a best practice for mission-critical or high-utilization VPN environments.



With Q1 2026 Release of ICS, the default ESAP version will be 4.6.4. ESAP 4.6.4 has been released in Q2 2025.

---

# Unsupported Features

- Admin Access via External Interface is no longer supported in Ivanti Connect Secure (ICS) from Version 22.7R2.9, refer to [article](#).
- Ivanti Connect Secure: Features and Options Becoming Unsupported or Deprecated in 22.7Rx, 22.8Rx, and 25.x, refer to [article](#).
- Deprecation of TDI Fail-Over Option for Pulse SAM Connection, refer to [article](#).
- ICS running version 22.8R2 cannot be configured as a License Server, see [Known Issues](#). However, a License Server running version 22.7Rx can still provide licenses to an ICS 22.8R2 instance acting as a license client.

# Caveats

- Active Directory (AD) 2025 and above will not be supported on 22.8R2 releases due to incompatibility issues with Samba versions. For AD 2025 support, upgrading to release 25.x is required.

# Upgrade and Migration

## Upgrade Path

Upgrade Installation is supported only on the following platforms.

- ISA6000
- ISA8000
- VMware

The following table describes the tested upgrade paths, in addition to fresh installation of 22.x for ICS Product.

| Upgrade to | Upgrade From (Supported Versions)                                   |
|------------|---|
| 22.8R2.1   | 22.8R2 (VM, Hardware), 22.7R2.9 (Hardware) and 22.7R2.10 (Hardware) |
| 22.8R2     | 22.7R2.8 and 22.7R2.7 (Only Hardware)                               |

**Note:**

- 22.8R2 is a SecureBoot enabled ICS version. Once migrated, the VM and Hardware appliances cannot be rolled back to non-SecureBoot ICS versions (22.7x).
- This appliance will also lose dual-personality functionality and cannot be re-purposed for IPS.
- Upgrade to ICS version 22.8R2.1 is supported with both Hardware and virtual platforms.
  - The Factory Reset version for Hardware will change to 22.8R2.1 post upgrading to 22.8R2.1.
- Do not initiate upgrade process through external interface of the appliance. Administrative access on external interface has been removed on Ivanti Connect Secure.
- Refer the instructions and notes in the [How to Upgrade?](#) article before upgrading your ICS.

## Configuration Migration Path

The following table describes the tested migration paths.

| Migrate to | Migrate From (Supported Versions) |
|------------|-----------------------------------|
| 22.8R2.1   | 22.8R2, 22.7R2.9, and 22.7R2.10   |
| 22.8R2     | 22.7R2.8, 22.7R2.7                |

# Support and Compatibility

## Hardware Platforms

You can install and use the software version on the following hardware platforms.

- ISA6000
- ISA8000

## Virtual Appliance Editions

The following table lists the virtual appliance systems qualified with this release:

### Virtual appliance qualified in Platforms for 22.8R2.1



Only VMware Platform is supported and other virtual/cloud platforms are not supported in this release.

| Variant            | Platform  | vCPU | RAM   | Disk Space |
|--------------------|-----------|------|-------|------------|
| VMware ESXi 8.0U3d | ISA4000-V | 4    | 8 GB  | 80 GB      |
|                    | ISA6000-V | 8    | 16 GB | 80 GB      |
|                    | ISA8000-V | 12   | 32 GB | 80 GB      |

To download the virtual appliance software, go to: <https://forums.ivanti.com/s/contactsupport>

For more information see [Support Platform Guide](#).

# Resolved Issues

The following table lists release numbers and the PRS numbers with the summary of the issues fixed during that release:

| Problem Report Number           | Summary   |
|---------------------------------|---|
| <b>Release 22.8R2.1</b>         |   |
| <b>Authentication (AD/LDAP)</b> |   |
| 1624093                         | When configure an LDAP server, it fails with the error "Invalid server address".  |
| 1562767                         | Users are unable to change their AD passwords via the preference page.  |
| 1617191                         | After creating the AD server in an Active/Passive (A/P) cluster, the AD username and password fields are empty, even though the 'Save Credentials' setting is enabled.                      |
| 1622322                         | OAuth time skew is not working as per the configured values.  |
| <b>VPN/Resource Access</b>      |   |
| 1693993                         | VPN ACL configuration push fails with the error message: "Invalid IPv4 address specified."  |
| 1688316                         | Users are unable to access the URL <a href="https://compliance.login.globalrelay.com/">https://compliance.login.globalrelay.com/</a> using a web bookmark and encounter a JavaScript error. |
| 1687912                         | Attempting to access SharePoint results in the error message: "The page you requested could not be found."  |
| <b>Webserver</b>                |   |
| 1600885                         | The Nextgen Webserver service crashes while performing DFS operations.  |
| 1696296                         | The Nextgen Webserver crashes frequently observed on systems running version 22.8R2.  |
| 1611547                         | "Program nginx recently failed." is observed when uploading a file of 800 MB.   |
| 1658196                         | Program Nextgen Webserver recently failed after upgrading to 22.8R2.  |
| <b>Certificates</b>             |   |
| 1617997                         | User login is successful even if we disable client Certificate Negotiation.   |

| Problem Report Number                 | Summary  |
|---------------------------------------|--|
| 1628212                               | Cloud secure configuration fails with the error message: "Failed, no metadata".  |
| 1641444                               | The Android ISAC client fails to connect to DFS and displays the error message "Server's security certificate is not trusted." when the next generation server is enabled. |
| 1666634                               | The PSAL client displays the error "Detected Incorrect Data From Server because ICS is not sending the SrvCertMd5 value.   |
| <b>UI/Platform</b>                    |  |
| 1641921                               | Some UI pages are inaccessible after upgrading the ISA8K.  |
| 1609890                               | Switch to serial console on VM does not bring up Admin/End user UI.  |
| <b>Web Application Firewall (WAF)</b> |  |
| 1611707<br>1611701                    | WAF package version is missing in the admin log.   |



# Known Issues

The following table lists the known issues in respective release:

| Problem Report Number   | Release Note  |
|-------------------------|---|
| <b>Release 22.8R2.1</b> |   |
| <b>HA/Cluster</b>       |   |
| 1703177                 | <p><b>Symptom:</b> Event logs display the message "administrator manual failover" when VIP failover occurs due to the active node rebooting.</p> <p><b>Condition:</b> This happens when the active node (holding the cluster VIP) undergoes a reboot.</p> <p><b>Workaround:</b> When this message appears, check the Admin logs to determine if the reboot was initiated by an administrator. Look for entries such as "Server Reboot requested by Admin/Administrators" to verify the source of the reboot.</p>  |
| 1708187                 | <p><b>Symptom:</b> In an Active-Passive cluster configured with virtual ports on VLANs, backend resources within a VLAN become inaccessible following a cluster VIP failover.</p> <p><b>Conditions:</b> This issue is observed under the following circumstances:</p> <ul style="list-style-type: none"> <li>The user role is configured with Source IP set to the VLAN virtual port.</li> <li>VIP failover from the active to passive node is triggered by ICS code due to events such as gateway not reachable, system reboot, or an admin-initiated VIP failover.</li> </ul> <p><b>Workaround:</b> Reboot the entire cluster to restore access to backend resources.</p> |
| <b>End User Portal</b>  |   |
| 1697623                 | <p><b>Symptom:</b> The browser bar in the End User Portal (EUP) displays "URL is invalid."</p> <p><b>Condition:</b> This occurs when the "Mask hostnames while browsing" option is enabled.</p> <p><b>Workaround:</b> Disable "Mask hostnames while browsing" and use the browser bar.</p>  |
| 1708517                 | <p><b>Symptom:</b> A black screen is displayed when accessing a file share bookmark created by the end user.</p>  |

| Problem Report Number     | Release Note   |
|---------------------------|--|
|                           | <p><b>Condition:</b> This occurs when the bookmark is created through the file browse option.</p> <p><b>Workaround:</b></p> <ul style="list-style-type: none"> <li>• End user can access admin created bookmark &amp; bookmark the required path to access.</li> <li>• Attempt to access the required file share path directly from the file browse option.</li> </ul>   |
| 1710328                   | <p><b>Symptom:</b> End user receives the error message: "Invalid username or password. Please re-enter your user information" when attempting to log in to ICS.</p> <p><b>Conditions:</b> This error occurs when:</p> <ul style="list-style-type: none"> <li>• The end user already has an active session with ICS.</li> <li>• The end user tries to log in again from another device or browser.</li> </ul> <p><b>Workaround:</b> Close any existing sessions and log in again.</p>   |
| <b>Authentication</b>     |  |
| 1708860                   | <p><b>Symptom:</b> End-users occasionally receive the error message "Unable to perform TOTP auth."</p> <p><b>Conditions:</b></p> <ul style="list-style-type: none"> <li>• When user realm is configured with Remote TOTP as the secondary authentication method.</li> <li>• When error typically occurs when multiple users attempt to login simultaneously.</li> </ul> <p><b>Workaround:</b> Enable Adaptive Authentication, if possible. This will reduce the frequency of secondary authentication requests and help prevent the error.</p> |
| 1698364                   | <p><b>Symptom:</b> Active Directory authentication may offer or advertise vulnerable ciphers during SSL/TLS negotiation.</p> <p><b>Condition:</b> This occurs when an enduser authenticates with Active Directory.</p> <p><b>Workaround:</b> N/A</p>   |
| <b>RDP/ File Transfer</b> |  |
| 1696607                   | <p><b>Symptom:</b> HTML5 RDP connection is terminated unexpectedly.</p>  |

| Problem Report Number                               | Release Note  |
|---|---|
|   | <p><b>Condition:</b> This occurs when an end user attempts to send or receive files larger than 1 GB using the remote file transfer feature.</p> <p><b>Workaround:</b> N/A.</p>   |
| <b>Web Application Firewall (WAF)/Config Import</b> |   |
| 1711109   | <p><b>Symptom:</b> The WAF package reverts to version 1.0.0.</p> <p><b>Condition:</b> This occurs when the admin performs an Entire Push Config or System.cfg import from 22.8R2 GA.</p> <p><b>Workaround:</b></p> <ul style="list-style-type: none"> <li>Perform a WAF reset; the package will be restored to the default version 1.0.3.</li> <li>If any exclude rule IDs are configured, the admin must reconfigure those rule IDs after the reset.</li> </ul>  |
| 1709370   | <p><b>Symptom:</b> XML import/push config fails with the error message: "Can't download crs package '1.0.0' from controller as gateway is not registered with controller."</p> <p><b>Condition:</b> This occurs when the admin performs a selective push config/XML import that includes WAF configuration.</p> <p><b>Workaround:</b> Admin can use system configuration (cfg) upload as an alternative.</p>  |
| 1712905   | <p><b>Symptom:</b> WAF issues are observed in the following configurations:</p> <ul style="list-style-type: none"> <li>Manually configured CDP in Sub CA for CRL checking.</li> <li>Backup CDP configured in Root CA.</li> <li>CRL checking options set to use CDP specified in the trusted CA.</li> </ul> <p><b>Condition:</b> This issue occurs when an IP address is used in the CRL URL during CRL checking configuration.</p> <p><b>Workaround:</b> Use a domain name in the CRL URL instead of an IP address.</p> |
| <b>System Upgrade / Cache</b>                       |   |
| 1688577   | <p><b>Symptom:</b> Event logs display the following message: "Error encountered while upgrading cache (Key: vc0/federateClientSettings/serverURL, Value: Created: 1)"</p> <p><b>Condition:</b> This occurs during the upgrade process.</p> <p><b>Workaround:</b> N/A</p>  |

| Problem Report Number                                    | Release Note   |
|--|--|
| <b>TLS/Certificates</b>                                  |  |
| 1711706  | <p><b>Symptom:</b> When switching from TLS 1.2 to TLS 1.3, end-users are not prompted to select a user certificate and instead see a "Missing certificate" error.</p> <p><b>Condition:</b> This issue occurs when the server is configured to use TLS 1.3.</p> <p><b>Workaround:</b> One of the following workarounds may resolve the issue:</p> <ul style="list-style-type: none"> <li>Restart the end-user machine.</li> <li>Restart the ICS server.</li> <li>Try accessing with a different browser.</li> </ul> |
| <b>PSAM</b>  |  |
| 1699625  | <p><b>Symptom:</b> Backend resources are not accessible through the PSAM tunnel when non-standard TCP ports are used.</p> <p><b>Condition:</b> This occurs when applications are configured with non-standard TCP ports in PSAM.</p> <p><b>Workaround:</b> NA</p>  |
| <b>Release 22.8R2</b>                                    |  |
| <b>Authentication (AD / LDAP / OAuth / Certificates)</b> |  |
| <b>LDAP</b>  |  |
| 1590662  | <p><b>Symptom:</b> Enabling "Validate Server Certificate" for LDAP connections does not enforce or properly handle certificate validation.</p> <p><b>Condition:</b> Occurs when the "Validate Server Certificate" option is used in LDAP configuration.</p> <p><b>Workaround:</b> N/A</p>  |
| 1624093  | <p><b>Symptoms:</b> When configure an LDAP server, it fails with the error "Invalid server address"</p> <p><b>Condition:</b> when configuring an LDAP server.</p> <p><b>Workaround:</b> N/A</p>  |
| <b>Active Directory (AD)</b>                             |  |
| 1562767  | <p><b>Symptom:</b> Users are unable to change their AD passwords via the preference page.</p> <p><b>Condition:</b> This occurs during password change attempts from enduser page.</p>  |

| Problem Report Number  | Release Note   |
|------------------------|--|
|                        | <b>Workaround:</b> N/A   |
| 1624127                | <p><b>Symptoms:</b> On the AD troubleshooting page, DNS resolution checks fail if multiple AD servers are configure. DNS resolution is success for the AD which is configured as a DNS server.</p> <p><b>Condition:</b> Configuring multiple AD servers on the ICS, Some of the AD servers DNS resolution may fail in trouble shooting page.</p> <p><b>Workaround:</b> Configure the AD server IP as a primary DNS.</p>  |
| 1617191                | <p><b>Symptom:</b> After creating the AD server in an Active/Passive (A/P) cluster, the AD username and password fields are empty, even though the 'Save Credentials' setting is enabled.</p> <p><b>Condition:</b> The appliance is running with 22.8R2 version and the device is configured in an Active/Passive (A/P) cluster mode with 'Save Credentials' option enabled on the AD authentication server.</p> <p><b>Workaround:</b> On each login, manually enter the AD credentials (since autofill/save is not working).</p>  |
| <b>Traffic Routing</b> |  |
| 1558753                | <p><b>Symptom:</b> AAA traffic segregation is not working as expected at both the global and server levels. Authentication attempts to AD or OAuth servers do not use the configured segregated port, resulting in all AAA traffic being sent via the internal port.</p> <p><b>Condition:</b> Occurs when segregation policies are set globally or per-auth server, but the system continues to use default paths for all authentication traffic. The issue is observed on both AD and OAuth authentication flows in the current platform version.</p> <p><b>Workaround:</b> N/A</p> |
| <b>OAuth</b>           |  |
| 1622322                | <p><b>Symptoms:</b> OAuth time skew is not working as per the configured values.</p> <p><b>Workaround:</b> N/A</p>   |
| <b>Certificates</b>    |  |
| 1561276                | <p><b>Symptom:</b> The certificate authentication end-user page becomes inaccessible after enabling the "Advanced Certificate Processing Settings" option under trusted client CA configuration.</p>   |

| Problem Report Number                             | Release Note   |
|---|--|
|   | <p><b>Condition:</b> This occurs when, The "Advanced Certificate Processing Settings" option is enabled for a trusted client CA in the admin UI.</p> <p><b>Workaround:</b> Disable "Advanced Certificate Processing Settings".</p>   |
| 1617997   | <p><b>Symptoms:</b> User login is successful even if we disable client Certificate Negotiation.</p> <p><b>Condition:</b> When we disable "Trusted for Client Authentication" and "Participate in Client" on the trusted client CA.</p> <p><b>Workaround:</b> Delete the client CA certificate which we want to disable the participate in client certificate negotiation from the ICS.</p> |
| <b>Role/Access Control (Admin/User/Delegated)</b> |  |
| 1626143   | <p><b>Symptom:</b> Creation of delegated admin role fails.</p> <p><b>Conditions:</b> When trying to create a delegated admin role via Rest API.</p> <p><b>Workaround:</b> Add the rule IDs 920170, 930120 in WAF exclude rule ID list, and then execute the REST API.</p>  |
| <b>Web Application Firewall (WAF)</b>             |  |
| 1611707   | <p><b>Symptom:</b> WAF package version is missing in the admin log.</p> <p><b>Condition:</b> When rollback is done for WAF package.</p> <p><b>Workaround:</b> N/A</p>  |
| 1611701   | <p><b>Symptom:</b> WAF package version is missing in the admin log.</p> <p><b>Condition:</b> When WAF package is uploaded.</p> <p><b>Workaround:</b> N/A</p>   |
| 1506788   | <p><b>Symptom:</b> Upload successful message is not populated</p> <p><b>Condition:</b> When WAF ruleset package is uploaded.</p> <p><b>Workaround:</b> Refer the admin logs.</p>   |
| 1499053   | <p><b>Symptom:</b> WAF functionality will not work.</p> <p><b>Condition:</b> When admin enables Next Gen Web Server from console options.</p> <p><b>Workaround:</b> From ICS admin UI disable and enable the WAF, then WAF functionality will work.</p>  |
| 1449031   | <p><b>Symptom :</b> When admin tries to delete more than 198 users, WAF is blocking it.</p> <p><b>Condition:</b> Deletion of more than 198 users.</p> <p><b>Workaround:</b> Delete 150 users at one time.</p>  |

| Problem Report Number                 | Release Note   |
|---------------------------------------|--|
| 1624455                               | <p><b>Symptom:</b> When attempting to push either selected or entire configuration to multiple targets in a single push job, the operation fails if the targets are configured with different Shared Secret Keys.</p> <p><b>Condition:</b> This issue occurs when multiple targets have different Shared Secret Keys configured and a single push job is used to deploy configurations to these targets (either selected or entire configuration).</p> <p><b>Workaround:</b> To successfully push configurations to multiple targets in one push job, ensure that all selected targets are configured with the same Shared Secret Key.</p> |
| <b>Clustering / High Availability</b> |  |
| 1626479                               | <p><b>Symptom:</b> One of the node in the cluster is not accessible after doing restart services</p> <p><b>Condition:</b> After restarting services</p> <p><b>Workaround:</b> Restart the Services or reboot the node with the issue.</p>  |
| <b>REST API</b>                       |  |
| 1626107                               | <p><b>Symptom:</b> Restore of binary config via /api/v1//system/binary-configuration REST API fails.</p> <p><b>Condition:</b> When the REST API is executed against ICS running 22.8R2 and later.</p> <p><b>Workaround:</b> Use Admin UI to backup and restore binary config.</p>  |
| 1612333                               | <p><b>Symptom:</b> "IP Pool cannot be empty" error observed when switching from DHCP-based IP assignment to Pool-based for VPN Connection Profiles via REST API.</p> <p><b>Condition:</b> This occurs when the "ip-address-pool" attribute is provided before the "ip-address-assignment" attribute in the request body.</p> <p><b>Workaround:</b> Provide "ip-address-assignment" before the "ip-address-pool" attribute in the request body.</p>   |
| 1601479                               | <p><b>Symptom:</b> Configuring FQDN based lockdown exception rule for a connection set failing through Rest API.</p> <p><b>Condition:</b> While configuring FQDN based lockdown exception rule for a connection set through Rest API.</p> <p><b>Workaround:</b> Configuring the FQDN based lockdown exception manually in ICS.</p>   |

| Problem Report Number                  | Release Note  |
|--|---|
| 1600939                                | <p><b>Symptom:</b> When trying to create or update an Admin Realm through REST API, ICS returns "Unknown Element" error.</p> <p><b>Conditions:</b> When the json input in the post body contains "allow-admin-signin-external-port".</p> <p><b>Workaround:</b> Remove "allow-admin-signin-external-port" attribute. It is no longer supported in ICS 22.8R2 and later releases.</p>   |
| <b>Admin UI / Console / Web Server</b> |   |
| 1607526                                | <p><b>Symptom:</b> Admin UI is not accessible.</p> <p><b>Condition:</b> When configured V6 address is wrong.</p> <p><b>Workaround:</b> Disable Next Gen Web Server from console, access the admin page and correct the IP address. Then enable Next Gen Web Server again from console.</p>  |
| 1611987                                | <p><b>Symptom:</b> Debug log download is not working.</p> <p><b>Condition:</b> When Next Gen Web Server is disabled.</p> <p><b>Workaround:</b> Turn off the 'debug logging on' and 'include logs' fields, 'save' and then download the logs.</p>  |
| <b>Cloud Secure Config</b>             |   |
| 1628212                                | <p><b>Symptoms:</b> Cloud secure configuration fails with the error message: "Failed, no metadata".</p> <p><b>Condition:</b> This occurs when configuring the Office 365 application in Cloud Secure.</p> <p><b>Workaround:</b></p> <ol style="list-style-type: none"> <li>1. Download the Microsoft Office 365 (Azure AD) SAML metadata XML directly from Microsoft.</li> <li>2. Save the file to your local machine.</li> <li>3. In the <b>Cloud Secure</b> admin portal, choose to manually import SAML metadata, and upload the file you downloaded.</li> </ol> |
| <b>ISAC/Mobile Client / VPN Issues</b> |   |
| 1600243                                | <p><b>Symptom:</b> L3 Tunnel fails to connect using NCP for mobile clients (Android and iOS).</p> <p><b>Condition:</b> When NCP is chosen as Communication Protocol.</p> <p><b>Workaround:</b> Select IFT/TLS as the Communication Protocol instead of NCP.</p>   |



| Problem Report Number                                | Release Note  |
|--|---|
| 1601128  | <b>Symptom:</b> ISAC Connection using IPv6 is disconnecting when custom UDP port<br><b>Condition:</b> When custom IPv6 UDP port is configured<br><b>Workaround:</b> None  |
| 1600324  | <b>Symptom:</b> ISAC client Disconnection is taking more time.<br><b>Condition:</b> When SLO is enabled.<br><b>Workaround:</b> Disable SLO.   |
| 1610000  | <b>Symptom:</b> ISAC connection not disconnecting immediately after SESSION_TIMEOUT<br><b>Condition:</b> Configure SESSION_TIMEOUT from session options as 6 min which is minimum value<br><b>Workaround:</b> None  |
| 1627526  | <b>Symptom:</b> Android ISAC client connection to ICS gateway fails with 'Server's security certificate is not trusted'.<br><b>Conditions:</b> ICS is running 22.8R2.<br><b>Workaround:</b> Disable <b>Server certificate trust enforcement</b> option under <b>System &gt; Configuration &gt; Mobile</b> . |
| <b>Bookmark / File Browsing / Portal/End User UI</b> |   |
| 1628538  | <b>Symptom:</b> SharePoint bookmark access throws "The page you requested could not be found." message.<br><b>Workaround:</b> N/A   |
| 1624778  | <b>Symptom:</b> Sometimes 502 bad gateway message is seen.<br><b>Condition:</b> When File browsing bookmark is accessed.<br><b>Workaround:</b> Trying accessing second time, it will work.  |
| 1618213  | <b>Symptom:</b> JSAM bookmark access will not work when JRE 1.8 is installed.<br><b>Condition:</b> When enduser accesses JSAM profiles with JRE 1.8.<br><b>Workaround:</b> Install JDK instead of JRE1.8 .  |
| 1621721  | <b>Symptom:</b> HTML5 copy paste will not work.<br><b>Condition:</b> On MAC when user use Command C/V operations.<br><b>Workaround:</b> Select the required content & do right click and Copy. Paste the content in the local machine.  |
| <b>License and Export/Import Issues</b>              |   |

| Problem Report Number     | Release Note  |
|---------------------------|---|
| 1600813                   | <p><b>Symptom:</b> Unable to lease licenses from license server.</p> <p><b>Conditions:</b> 22.8R2 license client is configured to lease license from license server running 22.8R2</p> <p><b>Workaround:</b> Use a license server running 22.7R2.x latest version.</p>  |
| 1621990                   | <p><b>Symptom:</b> System/User Binary import/XML import is failing with 22.8R2 gateway registered to the latest NSA controller.</p> <p><b>Workaround:</b> System/User binary/XML import to be done from Gateway UI.</p>   |
| 1590178                   | <p><b>Symptom:</b> Importing xml file with archival config settings is returning with password related error message.</p> <p><b>Workaround:</b> If the exported XML is of 22.8R2.x or higher version, then the Proper strength password (as defined in default Authentication Server) for the following archival configs should be provided before import:</p> <ul style="list-style-type: none"> <li>• System configuration</li> <li>• User accounts</li> <li>• Administrative Network Configuration</li> <li>• Archive XML configuration</li> </ul> |
| <b>vTPM / VM / VMware</b> |   |
| 1562419                   | <p><b>Symptom:</b> Unable to attach vTPM if vTPM is detached manually.</p> <p><b>Condition:</b> If vTPM is detached and want to re-attach then VMware VCD does not provide option to re-attach vTPM.</p> <p><b>Workaround:</b> None. Removing vTPM makes vICS non recoverable. vTPM is mandatory component.</p>   |
| 1609890                   | <p><b>Symptom:</b> Switch to serial console on VM doesn't bring up Admin/End user UI.</p> <p><b>Condition:</b> If serial port is not attached to VM and convert Virtual Terminal to serial console.</p> <p><b>Workaround:</b> Attach serial port to VM to access UI.</p>  |
| 1614488                   | <p><b>Symptom:</b> 22.8R2 can be staged on a VMware appliance running on 22.7Rx but upgrade fails.</p> <p><b>Condition:</b> On VMware, 22.8R2 may be staged from 22.7Rx but upgrade cannot process as upgrade from 22.7Rx to 22.8R2 is not allowed.</p> <p><b>Workaround:</b> None. Upgrade from 22.7Rx to 22.8R2 is not allowed.</p>   |

| Problem Report Number         | Release Note   |
|-------------------------------|--|
| <b>Miscellaneous / System</b> |  |
| 1570129                       | <b>Symptom:</b> System boots up slow compared to previous version.<br><b>Condition:</b> Reboot.<br><b>Workaround:</b> None available.  |
| 1600229                       | <b>Symptom:</b> `/bin/cp cannot create regular file` message is seen on console.<br><b>Condition:</b> Reboot.<br><b>Workaround:</b> None. Error message is harmless. It can be ignored.  |
| 1621181                       | <b>Symptom:</b> Upgrade aborts with error "ADM23397: This appliance cannot be upgraded to 22.8R2."<br><b>Workaround:</b> No workaround. This indicates that the upgrade cannot proceed because there is insufficient disk space in the boot partition because the factory reset version is very old. Contact Ivanti Support for error. |
| <b>Upgrade</b>                |  |
| 1590685                       | <b>Symptom:</b> During upgrade bind failed related logs seen for few seconds.<br><b>Condition:</b> Upgrade, Enable/Disable Next Generation Webserver.<br><b>Workaround:</b> NA   |

# Documentation

Ivanti documentation is available at <https://www.ivanti.com/support/product-documentation>.

## Technical Support

When you need additional information or assistance, you can contact "Support Center:

- <https://forums.ivanti.com/s/contactsupport>
- [support@ivanti.com](mailto:support@ivanti.com)

For more technical support resources, browse the support website  
<https://forums.ivanti.com/s/contactsupport>